

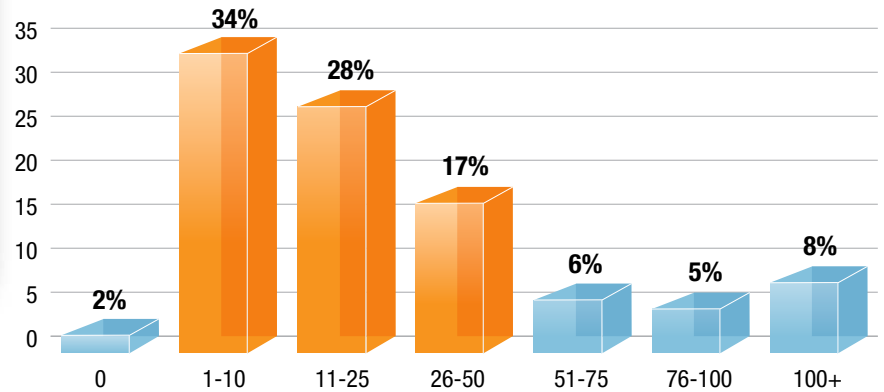


RECALLS

Recalls, like product shortages, remain a challenge in the pharmacy.

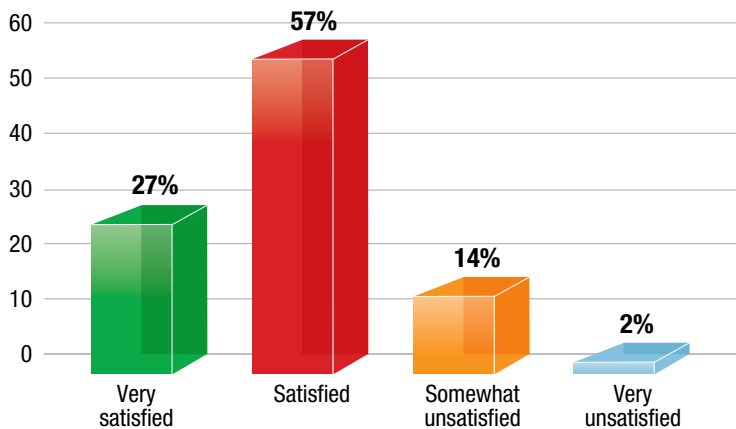
Because of their frequency, they negatively impact staff efficiency and job satisfaction, as well as patient safety. Improved methods for recall management are needed as few pharmacy directors are highly satisfied with their current system.

Recall Frequency



▲ Recalls remain very common in hospital pharmacy, with most facilities experiencing up to 50 recalls per year.

Satisfaction with the Recall Management Process



◀ While 84% of pharmacy directors rate their recall process as satisfactory, just over one-quarter are very satisfied, suggesting there is room for improvement in this area.

The greatest impact from recalls is requiring staff to address the recall rather than focus on other key tasks. Notably more than half of facilities have seen an increase in risk to patient safety as a direct result of product recalls. Just 20% of facilities have been able to manage their recalls without any significant impact on their practice.

Impact of Recalls on Pharmacy Practice

